Meeting Minutes

# GMCN Elderly & Persons with Disabilities (E&D) Committee Meeting

## 11/12/2020

## 1PM – 2-PM

## Meeting Organizer: Mark Anders, BCRC

## Attendees: Courtney Anderson, SVCOA; Joanne Larsen, UCS; Jim Ware, GMCN; Brian Maroney, GMCN; Dan Currier, VTrans

**Location**: Zoom

**Agenda:**

1. Welcome and introductions
2. Who are we missing at the table?
3. Goals of E&D Committee
   1. FFY20 Rider Survey Follow-up (due 6/30)
   2. Regional E&D Committee Workplan (due 6/30)
4. Open discussion
5. Future meeting schedule

Notes:

1. Who else to invite to future meetings?

Invite:

* Alex Figueroa from SVMC
* VT Center for Independent Living (get contact from Dan Currier)
* Support and Services at Home (SASH)

3: Goals of E&D Committee

Next two goals are committee workplan and rider survey follow-up. Both are due 6/30.

* Dan will give PPT presentation on work plan at the next meeting.
* Mark will distribute VTrans workplan template and will draft a work plan and distribute it to committee for comments and edits.
* Survey follow-up will be this winter. Dan will share a PPT of with the previous survey results.
* We need to conform to VT Open Meeting Law by the end of 2020.

4. Open Discussion:

* Brian said fixed route and demand response ridership is down due to COVID.
* Several people said one of the biggest areas for improvement is getting information out about available transit service. Brian and Jim mentioned this is especially true for those living in remote areas.
* Joanne said clients who live off the fixed bus route are not sure what the rules are about buses deviating from fixed routes for drop-offs and pick-ups.
* Courtney said a flow-chart guide that shows all of the transit services, routes, etc. would be helpful.

**Action Items:**

* Mark will distribute draft workplan
* Dan will present workplan PPT at the next meeting
* Dan will distribute survey result PPT

**Next Meeting**

January. Mark will send out Doodle Poll in January.